

The City of Hoover, Alabama is a great location for your business to start, stay and grow! The City's Business Resource Team stands ready to guide you no matter the stage of your business journey. The goal of the Team is to make conducting City-related transactions as smooth and seamless as possible.

This document, A Roadmap for Doing Business in Hoover, is a summary of what you need to know about the City as you operate your business. You can find this guide and all of the details on our website at https://bit.ly/HvrGuide.

The Hoover Business Resource Team will collaborate with you as you start, maintain and grow your business. (Of special note, joint meetings with owners, architects, contractors, and other key stakeholders during start-up and expansion phases involving construction are essential.) Please contact Hoover's Business Resource Team by telephone at 205-739-7162 or by e-mail at development@hooveralabama.gov to get started. It is our goal to provide unparalleled services to our business community.

CHECKLIST FOR DOING BUSINESS IN HOOVER

TASK ITEM	SEE SECTION
Identify property for your business/development	Site Selection / Location Services
Check your property zoning, the permitted uses and any	Property Zoning Information
special conditions or requirements	
Obtain Certificate of Occupancy for Business License	Property Development & Building Permit Information
(required for all businesses)	
For any of the following that apply:	Property Development & Building Permit Information
Obtain building construction/sign permit	
Obtain Home Occupation approval	
Obtain Mobile Food Unit (food truck) permit	Food / Alcohol Sales & Consumption
Obtain approval for alcohol sales	
Obtain Hoover business license (required for all businesses)	Business License & Tax Information

SITE SELECTION/LOCATION SERVICES

If you need assistance finding a location for your business in Hoover, our professional economic development team will
provide confidential assistance. We can also provide data regarding workforce, demographics or other pertinent
information around a potential location. Visit Hoover's Economic Development website at www.hooverishome.com , or
contact us at development@hooveralabama.gov / 205-739-7162 for a consultation to get started.

Step 1: Contact us for a consultation if any of the following apply:			
	You would like assistance with site location, economic data, demographics, etc.		
	You are considering a new commercial development or redevelopment (https://bit.ly/Hvr1090).		
	If water and/or sewer service provider information is critical to your project. (Water and sewer service		
	providers vary based on the physical location of properties within the city of Hoover.)		

PROPERTY ZONING INFORMATION

As you begin to review suitable locations for your proposed business, check the zoning designation to ensure the proposed business type is permitted for that location. Zoning regulations are adopted standards for types of uses to which a business can be located; and physical characteristics for the development of property such as maximum height of buildings, number of parking spaces required, and more. Special areas known as Planned Unit Developments (PUDS) typically have additional requirements and approvals beyond the zoning regulations.

Step 1: Check the GIS website	(https://bit.ly/HvrGIS) to determine the zoning	g designation for the location.

- □ Step 2: Learn about the zoning regulations for the zoning designation (https://bit.ly/Hvr1093).
- □ Step 3: If the intended use of the property is not in accordance with the zoning designation, you may initiate action to request a conditional use or to rezone the property. Requests for conditional use or rezoning must go before the Planning & Zoning Commission and Hoover City Council for approval. Our team will work through this process with you.
- ☐ Step 4: Contact us at zoning@hooveralabama.gov or 205-444-7648 for additional assistance.

PROPERTY DEVELOPMENT & BUILDING PERMIT INFORMATION

Development (PUD), additional approvals may be required.

After you have determined that your business use conforms to the zoning of the property, you will most likely change some aspect of the physical location. The steps required will vary based on the extent of modifications to the physical environment. Joint meetings with owners, architects, contractors, and other key stakeholders early in the project phases are essential. Please contact us at 205-444-7648 or development@hooveralabama.gov to get started.

Step 1: If any construction activity or a change in the use of the space you intend to occupy is taking place, a commercial building permit is required. Depending on the extent of work, approval from external agencies may		
apply. The Inspections Department can be reached at 205-444-7522 or inspections@hooveralabama.gov.		
☐ All contractors and sub-contractors must have a City of Hoover business license; and where performing		
any construction work of \$50,000 or more, must be licensed by the State of Alabama.		
☐ Septic/sewer approval is required prior to construction or tenant improvement (https://bit.ly/Hvr1088).		
☐ The commercial building permit process is explained in detail on our website at (https://bit.ly/Hvr338).		
After construction is complete and all inspections are approved, you will be issued a Certificate of		
Occupancy (CO).		
Step 2: If your business will occupy a space "AS IS", with no construction activity taking place, apply for a		
Certificate of Occupancy Business License (COBL) prior to applying for a business license (https://bit.ly/Hvr1104)		
Step 3: If your business will be advertising with a sign, a sign permit is required. Sign permits are governed by		

□ Step 4: If your business will be operating from your home, an approved Home Occupation Application is required. More Information can be found at (https://bit.ly/Hvr1092).

sign regulations within the Zoning Ordinance (https://bit.ly/Hvr342). If your location is in a Planned Unit

FOOD	/ ALC	OHOL SALES & CONSUMPTION		
	☐ Step 1: For businesses who wish to serve food, including the operation of food trucks:			
Obtain a health permit from the applicable county health department.				
		If you are operating a food truck, you must obtain a Mobile Food Unit Permit from Hoover Inspection		
		Services (https://bit.ly/Hvr1102).		
		Obtain a City of Hoover business license (https://bit.ly/Hvr9151).		
	-	For businesses who wish to sell alcohol for on-site or off-site consumption an alcohol license from the		
		pard is required. Approval from the Hoover City Council is required as a part of this process. Please note		
	-	ocess can take 3-4 weeks for a standard request, assuming all required documentation has been		
		ted and no conditional use approval is required (https://bit.ly/Hvr1103).		
	Ц	Step 1: Check the zoning designation and requirements for the property. <i>Conditional Use may be</i>		
	_	required and will take additional time. Contact zoning@hooveralabama.gov or call 205-444-7648.		
	Ц	Step 2: Obtain a Criminal History Release Form from the City Clerk's Office, to be signed and notarized		
	_	by all executives. Email cityclerk@hooveralabama.gov or call 205-444-7500 (https://bit.ly/Hvr4831).		
	ч	Step 3: ALL alcohol license applications must be submitted to the State of Alabama Alcoholic Beverage		
		Control (ABC) Board. Call 205-942-7955 to make an appointment.		
		Step 4: Bring a copy of the State application (with confirmation number) and completed Hoover Criminal History Release Form(s) (see step 2) to the City Clerk for processing. Background checks will be		
		completed and the application will be presented to City Council for approval. The City Clerk will notify		
		the ABC Board of the decision.		
	П	Step 5: Work with the ABC Board to complete the process and, if approved, obtain the alcohol license.		
		Step 6: Obtain the applicable City of Hoover business license(s) (https://bit.ly/Hvr9151).		
	_	or opening the applicable city of floover business needse(s) (https://bit.ly/livisisis).		
Please	note tha	ICENSE & TAX INFORMATION It all of the aforementioned approvals that apply to your business should be complete before applying for r business license. Full information is available on our website (https://bit.ly/Hvr9147).		
a City C	n noove	business license. Full information is available on our website (<u>littps://bit.ly/hvi 9147</u>).		
	Step 1:	Certain professions, and business activities require certification or license by various state and local		
	-	ory agencies. A current copy of the certification/license must be presented.		
	_	Examples include: general contractors, homebuilders (including subcontractors), plumbers, electricians,		
		HVAC technicians, gold buyers, auto dealers, massage therapists. (This list is not all inclusive. If you have		
		any type of State issued certification, please bring a copy.)		
	Step 2:	Complete and submit a City of Hoover Business License application (https://bit.ly/Hvr9151). The		
	applica	tion <u>MUST</u> include:		
		FEIN- if applicable.		
		Sole Proprietors and Partnerships MUST furnish the principal(s)' Social Security numbers.		
		Contact person with phone number.		
		Copy of applicant's driver's license (you may be asked to present actual license) and signature.		
	-	Review tax and licensing requirements and filing deadlines (online filing available in most cases):		
		Tax returns must be filed for sales tax, seller's use tax, consumer's use tax, liquor, lodging, and		
		lease/rental. A current rate table may be found on our website (https://bit.ly/Hvr9149).		
		Business licenses renew on a calendar year basis. Taxes that require monthly filing are due on the 20 th of		
		the month for the preceding month. Please see our website for a full list of filing and payment due dates (https://bit.ly/Hvr612).		

HOOVER BUSINESS RESOURCE TEAM

UNIT	EMAIL	TELEPHONE	HOURS (M-F)
LOCATED AT HOOVER CITY HALL, 100 MUNICIPAL LANE, HOOVER, AL 35216			
Economic Development	development@hooveralabama.gov	205-739-7162	8 AM – 5 PM
Hoover City Clerk	cityclerk@hooveralabama.gov	205-444-7500	8 AM – 5 PM
LOCATED AT HOOVER PUBLIC SAFETY CENTER, 2020 VALLEYDALE RD, HOOVER, AL 35244			
City Planner	zoning@hooveralabama.gov	205-444-7648	8 AM – 5 PM
Revenue/Business License	revenue@hooveralabama.gov	205-444-7516	7 AM – 4 PM
Hoover Inspection Services	inspections@hooveralabama.gov	205-444-7522	7 AM – 4 PM
Hoover Fire Department	firemarshal@hooveralabama.gov	205-444-7655	8 AM – 5 PM
Not sure who to call? Please email <u>development@hooveralabama.gov</u> or 205-739-7162. You may also contact individual team members.			

OUR PARTNERS

Our goal is to make transactions with the City of Hoover pleasant. We will work to help you understand how we interact with other agencies to meet all requirements applicable to your business. Please find contact information for our critical partner organizations below, or contact our Hoover Business Resource Team for questions.

TOPIC	AGENCY	TELEPHONE	WEBSITE
State Business	STATE OF ALABAMA	205-733-2740	https://revenue.alabama.gov/audience/businesses/
Taxes	DEPT OF REVENUE		
Liquor, Beer and	STATE OF ALABAMA	205-942-7955	https://alabcboard.gov/
Wine Licenses	ABC LICENSE OFFICE		
	JEFFERSON COUNTY	205-325-5171	http://www.jccal.org/Default.asp?ID=698&pg=Revenue
State Business	REVENUE DEPT		
License and	Hoover Satellite	205-497-8976	
County Business			
taxes	SHELBY COUNTY	205-670-6530	https://www.shelbyal.com/260/Business-Revenue
	FINANCIAL SERVICES		
	ALABAMA DEPT OF	334-206-5200	www.adph.org
Health Permits or	PUBLIC HEALTH		
Food Safety	JEFFERSON COUNTY	205-933-9110	www.jcdh.org
Permits	HEALTH DEPT		
1 crimes	SHELBY COUNTY	205-664-2470	http://www.alabamapublichealth.gov/shelby/
	HEALTH DEPT		
Electricity	ALABAMA POWER	800-430-5787	www.alabamapower.com
,	COMPANY		
Natural Gas	SPIRE	800-292-4008	<u>www.spireenergy.com</u>
Please contact the Economic Development Office to help determine the app			
	JEFFERSON COUNTY	205-325-5390	http://www.jeffcoes.org/
	ENVIRONMENTAL		
Water and Sewer	SERVICES	207 244 4222	
(Not an exclusive list)	BIRMINGHAM WATER	205-244-4000	https://www.bwwb.org
	WORKS	205 500 1550	
	SOUTHWEST WATER	205-733-1672	https://www.swwc.com/alabama/contact-customer-
	LICOVED CHANADES OF	205 000 5672	service/
Lia aven Bresin ver	HOOVER CHAMBER OF	205-988-5672	www.hooverchamber.org
Hoover Business	COMMERCE	205 242 2647	hus the first of south and the south
Groups	HOOVER RESTAURANT	205-213-3617	https://www.facebook.com/HooverRestaurants/
	ALLIANCE		